Theme 06: DIVERSITY

Diversity – How to make the library welcoming to all
KEEP:

- Person @ Entry
- Anyone can enter + find help for where they want to go
- Open, available terminals
- Visible class activity + engagement
- Academic support (e.g., SPIRE)
- Privacy around individual workstations
- Ability to anonymously explore controversial issues + use resources

Collection development policy (diverse acquisitions) + holdings

ASSES + instruction to showcase resources + next steps

TOD:

- Anything that isolates or segregates

- Can assist tech move into a room + 

- Room service

- DarkER close stacks upstairs
- Where you have to turn on light

- Intimidation (how do you create space/room to walk in)
Create:

- Feel Gretchen
  - variety of types + variety characteristics
  - Overlay
  - Wayfinding

- Visible representation of cultural diversity

Create:

- Exhaurst around building -> not just in sp Coll
  - Main traffic
  - Foster discussion
  - Demonstrate diversity
  - Even permanently install

- Space for active, informal discussion

Places that encourage group work for easy way to identify/name group spaces
- You "can meet someone there"
- Protocol of use -> make transparent
- Driving support to research/learning spaces
- Existing programming - Co-working
- Characteristics of Group Studies Space
  - Community -> lighting -> not clustermanship
  - Protocol -> quantity
What are the attributes of a WELCOMING Library?
(or types of space with)
What are the attributes of a WELCOMING Library

**KEY THEMES:**

- Eliminate any elements that isolate or segregate
- The library provides a place to *ANONYMOUSLY* explore controversial issues and use resources
- Anyone can enter and *FIND HELP* for various needs
- Establish and create transparency for space *PROTOCOL*
- VARIETY, FLEXIBILITY, CONTROL, ADJUSTABILITY, *CHOICE*
- *DEMONSTRATE/SHOWCASE DIVERSITY* of campus through installations, exhibits, resources
- *RIGHT SIZING / RIGHT QUANTITY*: Open *AVAILABLE* rooms and terminals, equipment is available for use/check-out

Theme 06: DIVERSITY
What are the attributes of a WELCOMING Library

PHYSICAL / OBJECT / SPACE

- Organization of space: how you move through is *intuitively* understood.
- Clear navigation methods – *WAYFINDING*
- Group studies: welcoming through scale, quantity, lighting, control
- Quality of space: light, comfortable, appealing, connection to nature
- Locate study spaces near library resources and academic support
- Classes and instruction to *showcase* resources
- Space for prayer or religious practices
- Visible class activity and engagement
- Support *diverse needs* by offering a range of *CHOICES* for study space and level of human contact PLUS some level of ability to *take ownership and adjust elements* of space for individual study/ work methods

Theme 06: DIVERSITY
What are the attributes of a WELCOMING Library

CULTURE / BEHAVIOR / SERVICES

• Opportunity for eye contact / human connection / friendly staff OR method of self-service upon entry
• Create clear / transparent protocol and “rules” that accommodate a variety of work styles and needs.
• Make room for diversity of thought: through active/impromptu discussion space, exhibits or curated collections
• Hosting of programming / co-working / study-sessions
• Ease of access to assistive technology, other resources
• PERSONALIZATION / CUSTOMIZATION:
  • Of services, spaces, collection access
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